

IMPORTANT SAFETY RECALL NOTICE

Dear Suzuki Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that certain 2002 and 2003 Suzuki Aerio, Grand Vitara, and Grand Vitara XL-7 vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 212, Windshield Mounting. According to our records, you own one of the vehicles affected by this recall.

In a small number of affected vehicles, the windshield may not be properly secured to the vehicle body due to insufficient adhesion between paint applied during the second-stage painting process and paint applied during final-stage painting. If the windshield is not properly secured to the vehicle body, it might separate from the vehicle during a crash resulting in ejection of unbelted occupants and severe injury or death.

Your Suzuki dealer will conduct an initial inspection to determine whether the windshield of your vehicle is properly secured to the vehicle body. If the initial inspection confirms that the windshield is properly secured, your vehicle will be promptly returned to you. If the initial inspection does not confirm that the windshield is properly secured, a more detailed inspection will be required. In this case, you may be provided with a rental car or other vehicle to use until the more detailed inspection can be completed. If the detailed inspection shows that the windshield of your vehicle is properly secured, your vehicle will be returned to you after the detailed inspection is completed. If the detailed inspection shows that the windshield of your vehicle is not properly secured, Suzuki will provide you with a new, comparably-equipped replacement vehicle at no charge to you.

Please contact your Suzuki dealer as soon as possible to schedule an appointment for this Important Safety Recall. Inspection instructions have already been sent to your dealer and the initial inspection can be completed in about 30 minutes. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return to us.

If your dealer does not complete the inspection process within a reasonable period of time, we recommend you contact the American Suzuki Customer Relations Department at (800) 934-0934. If you are still not satisfied that American Suzuki and your dealer have done their best to complete the inspection process and recall process, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590 or call toll-free Auto Safety Hotline at (888) 327-4236.

We regret any inconvenience this Safety Recall may cause, but we are certain you understand our interest in your safety and your continued satisfaction with Suzuki products.

NOTICE TO LESSORS

Under Federal law, the lessor of a vehicle who received this letter must provide a copy of it to the vehicle lessee(s). The lessor must also keep a record of the lessee(s) to whom this letter is sent and the applicable Vehicle Identification Number. (For the purposes of this notice, a lessor means a person or entity that in the last twelve months prior to this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION